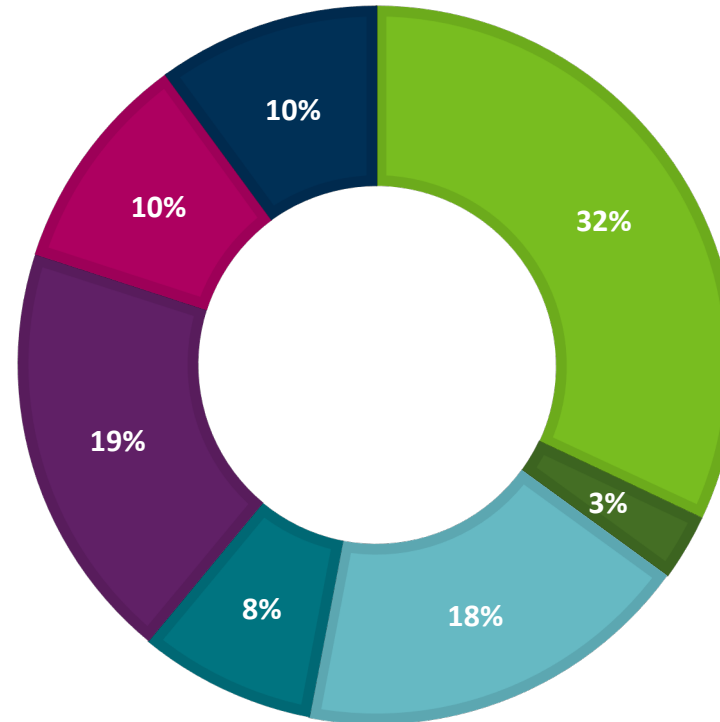


# Breakdown of operational categories – MY2023

1	CAHPS	32%
2	HOS	3%
3	HEDIS	18%
4	IRE	8%
5	CMS	19%
6	Patient Safety	10%
7	Improvement	10%

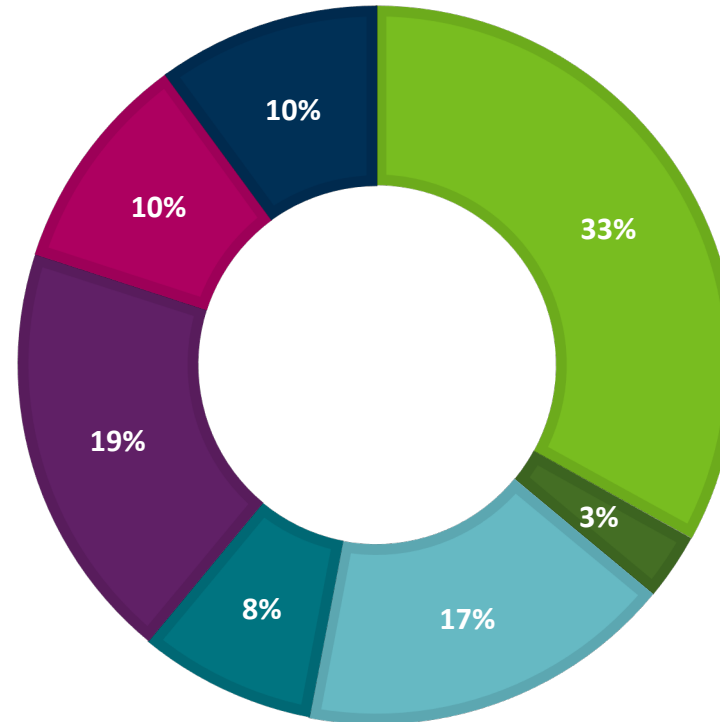


- CAHPS: Consumer Assessment of Healthcare Providers and Systems
- HOS: Health Outcomes Survey
- HEDIS: Healthcare Effectiveness Data and Information Set
- IRE: Independent Review Entity
- CMS: Centers for Medicare & Medicaid Services

CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ)  
HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

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